
External Linking Not Working

Posted by 4bmg - 2009/10/17 08:52

Hi all ...

I have everything working fine with both the RSS feed and the iTunes feed but cannot seem to get the external link function working.

The files I want to use are actually on my server but I don't want to have to put duplicate copies of the files on the server .. they are large files and in different subdirectories.

When I create the new file clip everything looks fine, I tell it to publish it in an article and the article shows up and I publish it, yet when I go back to manage clips it says the external link has not been published and it never shows in either the iTunes or RSS feed.

Here is one of the enclosure links I'm using ... I have to remove the URL and filename for my client's privacy but you'll get the idea :)

```
{enclose
http://URL_REMOVED_FOR_PRIVACY/team/training/2009/10.2009/FILENAME_REMOVED_FOR_PRIVACY.mp3
100642244 audio/mpeg}
```

The metadata shows up in the manage clips area and the article IS published but it never shows in manage clips as published and it never shows up in either the iTunes feed or the RSS feed ...

The articles are published as public but the category, etc., is for registered users only and the feed is not published in the iTunes store ... it works great when using just a filename in the directory I created, but when trying to do it this way it doesn't work.

Any ideas? Am I missing something?

TIA!

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Re:External Linking Not Working

Posted by jleblanc - 2009/11/12 12:18

It looks like there's a bug in the way the suite processes external URLs. I'm taking a look.

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Re:External Linking Not Working

Posted by 4bmg - 2009/11/12 15:45

Great thank you ... right now I'm posting duplicate copies of the same files on the server because they are all in different directories and it's killing me with disk space as the files are like about 150MB each :)

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Re:External Linking Not Working

Posted by jleblanc - 2009/11/21 09:40

I have a file I can send you to replace components/com_podcast/views/feed/view.raw.php. Shoot me an email at contact@jleblanc.com and I'll send it over.

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Re:External Linking Not Working

Posted by ricklacoma - 2009/11/23 11:27

Here is the followup you requested:

When using a file from an external server, in my example an amazon s3 placed file, and inserting the new view.raw.php code, the local site's base URL is getting prefixed to the remote server.
example: <http://mysite.com/https://mybucket.s3.amazonaws.com/myfolder/myfile.mp3>

Thank you again for your help on this!

Re:External Linking Not Working

Posted by 4bmg - 2009/11/28 12:43

I just tried this with the new file you sent and I'm still not getting it to work ... not sure what's wrong here ...

Dirs are set at 755, files are set at 644 (I tried 755 there too)

I use the full path to the files as if it were an external server (even though it's internal) and the code in the resulting article is blank so I entered:

```
{extract http://domain.com/fullpathtofile/filename.ext sizeinbytes audio/mpeg} (it's an mp3 file)
```

When I go to manage clips, it shows that it has meta info but is not published even though the article IS published and is public ... so in my instance the changes you made didn't fix the issue ...

So the result is that when I go to the RSS feed, the new file doesn't show up there and it also is not downloaded into iTunes either. As soon as I copy the file to the specified directory and do it that way it works fine (although the article is still blank and I have to insert the filename manually - not a big deal there) and shows in the regular RSS and iTunes both.

I DO appreciate your assistance though :)

Thank you!

Re:External Linking Not Working

Posted by fischerj01 - 2009/12/04 20:46

I have the same problem. I am wondering if a fix has been found. I noticed that posting to this thread stopped. Any fix available or on the way. Thanks much.

Re:External Linking Not Working

Posted by 4bmg - 2009/12/05 05:13

Well I got a file that he thought might fix the issue but I'm still having the challenge in my case and I'm not sure why ...

Re:External Linking Not Working

Posted by fischerj01 - 2010/02/07 19:48

Checking in to see if the problem regarding setting an external link to the podcast media file has been resolved. Any word?? Thanks.

Re:External Linking Not Working

Posted by 4bmg - 2010/02/08 06:13

Not as far as I know .. it's not working for me ...

:(

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Re:External Linking Not Working

Posted by fischerj01 - 2010/02/08 20:25

Thanks for your response.

Mr. LeBlanc if you are monitoring the forum - do you have any feedback on this particular issue. Knowing will help me make a decision about next steps. I really like your component. I need to determine what to do next. Thank you.

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Re:External Linking Not Working

Posted by jleblanc - 2010/02/20 07:58

Hi fischerj01,

I sent a patch file to 4bmg, but it doesn't seem to be working on that end. I can send it to you if you'd like to try it.

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Re:External Linking Not Working

Posted by maceys - 2010/06/01 16:34

I am interested in the solution to access my amazon s3 folder.
How can I obtain the patch or other items that are needed to resolve the problem.

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